

**Public Service Company of New Hampshire**  
**Migration of Customers To and From the Competitive Energy Supply Market**  
**January through May 2011 Report**

Customers Receiving Energy Service From the Competitive Market			Retail Sales			
(1)	(2)	(3)	(4)	(5)	(6)	(7)
Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	% of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
<b>January</b>						
Residential	1,317	505,531	421,051	0.31%	314,221,739	0.16%
Small C&I Rate G	8,102	33,466,922	73,332	11.05%	147,864,138	22.63%
Medium C&I Rate GV	752	93,998,600	1,418	53.03%	146,517,765	64.16%
Large C&I Rate LG	91	83,881,222	117	77.78%	90,922,309	92.26%
Lighting	144	1,524,495	1,245	11.57%	4,325,589	35.24%
<b>Total</b>	<b>10,406</b>	<b>213,376,770</b>	<b>497,163</b>	<b>2.09%</b>	<b>703,851,540</b>	<b>30.32%</b>
<b>February</b>						
Residential	1,245	443,612	421,224	0.30%	298,248,213	0.15%
Small C&I Rate G	8,130	33,541,010	73,329	11.09%	148,028,480	22.66%
Medium C&I Rate GV	756	88,769,372	1,406	53.77%	139,724,030	63.53%
Large C&I Rate LG	91	87,052,172	116	78.45%	94,083,088	92.53%
Lighting	117	1,281,230	1,077	10.86%	3,652,104	35.08%
<b>Total</b>	<b>10,339</b>	<b>211,087,396</b>	<b>497,152</b>	<b>2.08%</b>	<b>683,735,915</b>	<b>30.87%</b>
<b>March</b>						
Residential	1,246	419,541	421,236	0.30%	268,593,791	0.16%
Small C&I Rate G	8,192	32,322,761	73,297	11.18%	139,387,260	23.19%
Medium C&I Rate GV	771	85,575,387	1,421	54.26%	134,943,513	63.42%
Large C&I Rate LG	90	85,656,606	116	77.59%	92,809,747	92.29%
Lighting	121	1,214,399	1,059	11.43%	3,410,793	35.60%
<b>Total</b>	<b>10,420</b>	<b>205,188,693</b>	<b>497,129</b>	<b>2.10%</b>	<b>639,145,104</b>	<b>32.10%</b>
<b>April</b>						
Residential	1,257	412,385	420,419	0.30%	249,383,657	0.17%
Small C&I Rate G	8,408	33,172,190	73,290	11.47%	135,925,275	24.40%
Medium C&I Rate GV	797	88,737,717	1,421	56.09%	137,359,104	64.60%
Large C&I Rate LG	89	95,200,504	114	78.07%	102,212,935	93.14%
Lighting	147	1,100,334	1,063	13.83%	3,047,600	36.10%
<b>Total</b>	<b>10,698</b>	<b>218,623,130</b>	<b>496,307</b>	<b>2.16%</b>	<b>627,928,571</b>	<b>34.82%</b>
<b>May</b>						
Residential	1,260	376,416	422,761	0.30%	211,501,362	0.18%
Small C&I Rate G	8,817	31,827,298	73,605	11.98%	123,923,433	25.68%
Medium C&I Rate GV	795	83,633,000	1,419	56.03%	129,451,256	64.61%
Large C&I Rate LG	88	85,146,701	112	78.57%	91,704,101	92.85%
Lighting	175	970,889	1,016	17.22%	2,578,129	37.66%
<b>Total</b>	<b>11,135</b>	<b>201,954,304</b>	<b>498,913</b>	<b>2.23%</b>	<b>559,158,281</b>	<b>36.12%</b>

\*\*\*Total Customers" refers to all customers taking Delivery Service.